

THE WILSON SENIORS' ADVISORY ASSOCIATION
MONTHLY MEETING
FEBRUARY 12, 2020
BOARD ROOM, PCCC
10:30 A.M.

Members Present

Juanita Franco, Sharon Martin, Jerine Jago, Lynn McKenzie, Roland Mitchell, Ann Pratt, Ruth Wilson, Douglas Taylor, Ian Follis, Gwendoline Turpin, Royce Shook

Staff

Carmel LePine, Yvonne Comfort, Lorie Bowie

Guests

Ken Kuhn, Tri Cities Seniors' Planning Network; Christine Conroy, Community Library Supervisor; Roxanne MacDonald, SHARE

Call to Order

The meeting was called to order at 10:30 by President, Royce Shook

Approval of Agenda

Motion to approve agenda for the meeting made by Ian Follis, seconded by Ruth Wilson. Motion Carried.

Approval of Prior Minutes

Motion to approve the minutes of the January meeting with the correction of the next meeting's correct year made by Gwendoline Turpin. Seconded by Roland Mitchell. Motion Carried.

11:00 a.m.

Royce Shook welcomed the guests, Ken Kuhn, Christine, Conroy and Roxanne MacDonald and staff Lori Bowie and Yvonne Comfort.

Ken Kuhn spoke on the programmes available through the Seniors' Planning Network including information on Elder Abuse and cultural events hosted by the Seniors' Planning Network.

Roxanne MacDonald shared a variety of ways that SHARE connects with the elderly with a walking group, a cooking group, the Better at Home Programme and friendly visiting, etc.

Christine Conroy stated that the library has technology programmes, "Book a Librarian" and more. All programmes are free.

Lori Bowie said the pile driving is 60% complete and should be finished in 4—6 weeks. The pool in the PCCC will be opening March 7, 2020 and hopefully a free swim for seniors on March 5, 2020.

11:55 a.m.

Royce Shook thanked the guests and staff who spoke and asked that a Strategic Planning meeting be called and invited members of the Board to attend as well. This Strategic Planning would include sharing information on what's on in the Tri Cities, and what's on regionally for seniors. This would help us to focus on our role for the senior population.

Staff Report

Staff report presented by Carmel LePine (Within minutes.) Motion to approve staff report by Ian Follis, Seconded by Douglas Taylor. Motion Carried.

Treasurer's Report

A motion by Roland to approve the Actual vs Budget for the month ending December 31, 2019 as presented. Seconded by Gwendoline Turpin. Motion Carried.

Actual vs Budget report for the month ending January 31, 2020 presented for Board approval.

Business Arising

Strategic Planning Committee. Royce Shook will organize.

New Business

Robbie Burns Luncheon – attached.

January Seniors' Social Celebration – attached.

Coffee with the Mayor. It was felt that it wasn't a good use of the Mayor's time and could be better planned. Approximately 75 people attended, but many left early because of the monopolization. Royce Shook will speak with the Mayor and devise a better format.

Around the Table

Juanita Franco was applauded for her diligence in phoning the 101 new members for the month of January.

Gwendoline Turpin said she had been approached by a student at Emily Carr University that some of their students would like to write letters to seniors. It was suggested that this should be taken to a care facility such as Hawthorn.

Adjournment

Motion to Adjourn the meeting at 12:15 p.m. by Ian Follis. Seconded by Gwendoline Turpin. Motion Carried.

Ian Follis suggested that we try to start the monthly meetings at 10:00 a.m. as was done in the past. Met favourably by the Board. Carmel LePine will look into this.

Next Meeting

Next monthly meeting will be March 11, 2020. Time ???

Attachments

Staff Report

Social Updates

ALP

City of Port Coquitlam - Report to the Wilson Centre Seniors' Advisory Association –February 2020

Presented by Carmel LePine, Recreation Program Assistant – Adult 50+

City Updates

1. There has been no update on the relocation or changes to HandyDART location. All queries or questions can continue to be put through me to Yvonne or Lori.
2. We are in the process of screening and securing our volunteers for the tax program to begin in March. We will continue with the library space and plan to have timeslots available in our ActiveNet system and available for booking through our customer service team.
3. The homeless population continues to visit the facility regularly. Many supports are being provided to staff to manage the variety of issues associated with their presence. Bylaw is frequently present and ensuring behaviours are compliant, RCMP are also making a frequent presence. Additionally, Hope for Freedom, a local society providing support and resources to this population, will also be making more regular visits at the PCCC to ensure those requiring the support are provided with options. If there is ever something you see that you are not comfortable with, please let a staff member know ASAP.
4. Heating: Gathering Place, Michael Wright Art Gallery – adjustments have been made to existing system, additional parts have been ordered to boost the heat exchanger but are difficult to source. Space heater will remain on site, it is hoped that we are past the coldest temperatures of the season. With improved weather, a contractor will be onsite to improve the rooms weather stripping and cold air leaks.
5. City purchases update: additional 8ft tables have arrived to add to the current 6ft tables. Card table order has been processed and is expected to be delivered within 7 days. The electric piano chosen by choir members has been ordered and should arrive at the PCCC within 7days. Room dividers have been ordered and awaiting shipping details. As well, the display cabinets/storage are expected to ship next week. A portable PA system is onsite and being used in the Fitness Studio. The PA has the capability to play music, along with wireless microphone capabilities. This system will be available to the entire facility once stationary system has been completed in Fitness Studio. Additional coat racks ordered for the Multi-Purpose rooms.
6. Volunteers: Interest in the kitchen continues to grow with new volunteers. We have been very fortunate to have so many join us. There is a fun community growing amongst the volunteers and an increased interest in assisting with the preparation for our Socials. The lobby host volunteer role has been put on hold until the opening of the swimming pool as inquiries have subsided and we want to ensure our volunteer's roles are satisfying and meaningful to our volunteers. One volunteer in particular is keen to continue during the slower time as he gets a lot of personal fulfillment through his role.
7. Jack Bos: As many are aware, our long-time volunteer and friend passed in January. We have kept a tribute announcement on the kitchen counter to ensure the many that were touched by him are aware. Sadly, his passing was closely tied to the holidays and significant snowfall in early January. Communication to many members was limited as they were not accessing the facility at that time.
8. Chris Eastman will return from vacation Thursday February 13th.

Special Events and Programs

- 1.) Senior's Social: The Seniors Social saw 60 people in attendance. Feedback was positive. Everyone seems to appreciate the details and effort put into the events.
- 2.) Despite the success of our monthly Socials, the Perfect Pairs lunch did not receive as much attention with only 13 registered participants. We chose to cancel this event as it did not justify closing the lounge and the events planned required many more participants.
- 3.) Bus Outing: We have the return of a bus outing! June 7th is a partnership with Metro Vancouver providing a grant to experience outdoor recreation. This falls in Seniors' Week and will be to Burnaby Lake to experience the ecosystem, bird watching and wildlife habitats.
- 4.) Programs such as Canasta, Table Tennis and Snooker are seeing new players. The past week, we have seen women also attending the snooker drop ins. Euchre and Tupper have returned to the facility and we will be introducing TOPS (Take off Pounds Sensibly) as a new partnership and drop in program for our membership.
- 5.) Pricing for programs with the new "One City Pass" has caused some confusion for members especially those attending the drop in fitness classes. Members are navigating to find their best savings and have ended up buying

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passes for both Wilson Fitness and the Fitness Centre. We believe this has been addressed through permitting the One City monthly pass to supersede the 20 visit Wilson Fitness drop-ins. The monthly pass will greatly enhance their fitness experience by permitting unlimited use of the fitness centre, all drop in fitness and the swimming pool/skating. The Wilson Fitness classes will still require the membership.

Wilson Centre Statistic Comparison | September 2019 & 2020

Summary: Due to the facility move and programs being shifted to different portfolios, the registration revenue has decreased. This trend will continue as we work towards developing new Services revenue streams to engage our 50+ members in a variety of service focused activities. Wilson Memberships have surpassed last year's number for the first time.

1. Wilson Centre | Drop-In Programs

| NUMBER OF PARTICIPANTS | | | | | | | |
|------------------------|-----|-----|-----|-----|-----|-----|-----|
| Jan 2019 | Feb | Mar | Apr | May | Jun | Jul | Aug |
| 2001 | | | | | | | |
| Jan 2020 | Feb | Mar | Apr | May | Jun | Jul | Aug |
| 1301 | | | | | | | |

Less participation through January due to snow and weather hindrances.

2. Wilson Centre | Membership Sales by Package

| CHANGE | | | | |
|-------------------|---------------|---------------|-------------------|--|
| MEMBERSHIP REPORT | Total MEMBERS | +/- over year | Increased REVENUE | |
| January 31, 2019 | 969 | | | |
| January 31, 2020 | 1075 | +106 | \$1987.50 | |

3. Wilson Centre | Registered Programs- Revenue - Fall 2018 & 2019 (September)

No Change from last report – new season begins February 22, 2020 with registration for Spring.

Social Updates – Ann Pratt

Robbie Burns Lunch

Well Attended. Piper Pat Roussey, piped in the Haggis, carried by Chris Eastman. Address to the Haggis given by Jim Dawson. Awesome singing by Scottish songsters and fun and games led by Chris and Carmel. The lunch with Haggis was delicious.

January Seniors' Social Celebration

Full to capacity crowd. Entertainment by Family Various was great. It was “natcho average party.” Chips and 7-layered dip, and taco dippers were the appetizers. Fifty/fifty and crafts were available to be purchased. Everyone had a good time.

Jack Bos (August 13, 1926 — January 7, 2020)

Long-time Wilson Centre and volunteer extraordinaire, Jack Bos passed away at the age of 93. Silver Chords Choir of which Jack was a founding member, honoured Jack with a monetary donation in his memory to the Eagle Ridge Hospital Foundation.

Coming Events

February 27, 2020 the Seniors' Social Celebration will have Al Foreman, on piano as entertainment.

March 26, 2020 Seniors' Social Celebration will be entertained by The Prickly Pear Band.