THE WILSON CENTRE SENIORS' ADVISORY ASSOCIATION DECEMBER 11, 2019 1030 AT THE BOARD ROOM OF THE PCCC.

Members Present

Royce Shook, Roland Mitchell, Gwendoline Turpin, Jerine Jago, Sharon Martin, Ian Follis, Karen Dobson, Douglas Taylor, Teresa Foreman, Ruth Wilson, Ann Pratt

Staff Present

Chris Eastman

Call to Order

Meeting called to order at 1030 by president, Royce Shook.

Approval of Prior Minutes

Minutes of the November 13 meeting moved approved by Gwendoline Turpin, seconded by Karen Dobson. Carried.

Approval of Agenda

Agenda for the December 11 meeting moved approved by Sharon Martin, seconded by Gwendoline Turpin. Carried.

Staff Report

Presented by Chris Eastman. (Within the minutes.)

Staff report moved approved by Douglas Taylor, seconded by Teresa Foreman. Carried.

Correspondence

Nil

Treasurer's Report

Budget vs actual ending October 31, 2019 moved approved by Roland Mitchell, seconded by Gwendoline Turpin. Carried.

Budget vs actual ending November 30, 2019 presented for Board perusal.

Roland Mitchell moved, "Due to circumstances the \$200.00 SHARE money to be given to SHARE Senior Food Programme." Seconded by Gwendoline Turpin. Carried.

Business Arising

Board Christmas Tree report given by Ann Pratt. (Within the minutes.) Reminder to vote for the tree.

Seniors Social Celebration held November 21, 2019-Ann Pratt. (Report within the minutes.)

New Business

Stake Holders report – Ian Follis. (Within the minutes.)

Gwendoline Turpin has put the Port Coquitlam Seniors' on Facebook and Instagram. Would like to have some pertinent photos to post as well.

Motion to Adjourn

Motion to adjourn the meeting at 1210 made by Royce Shook, seconded by Karen Dobson. Carried.

Next Meeting

To be held January 8, 2020 at 1030 in the Board Room PCCC.

On to Samz Pub for the annual Board lunch.

Joan Gould and Laion Lee were presented with gift cards for their hard work and devotion to the Board and the seniors of the Centre.

ALP

Attachments

Staff Report Stakeholder Report Heritage Tree / Social Celebration Report

City of Port Coquitlam - Report to the Wilson Centre Seniors' Advisory Association - December 11, 2019

Presented by Chris Eastman, Time-stated Recreation Program Coordinator - Adult and Food Services

City Updates

- 1. The Fitness facility open house is December 12th from 5—8pm. A tour was provided to one of the fitness classes to show the extensive accessible options for working out.
- 2. The transition of the Senior's Fitness from the Senior's portfolio is underway. Fitness based programs now live with Shelly Alford and Stephanie Campbell. As room locations will be changed, there will be additional changes to some of the program times. It has already been voiced that one of the long-time contractors is unable to accommodate the new proposed start time. This change has also caused concern from the participants. Unfortunately, these changes are needed in order to provide access to the new fitness area. We will be managing the transition to support the Fitness area through December. For questions or concerns, please connect with the Seniors' team and we will do our best to follow up.
- 3. Handy Dart: We met with HandyDART managers and the proposed drop-off location from Mary Hill was not an option. This is due to the distance from the drop location, as well as lack of sight lines for safety of the patrons remaining in the bus and for their drivers. A switchback ramp on the mulch immediately outside the Library overhang was discussed as HandyDART feels this is the best location. Of note is the old library footprint is marked as a dedicated pick up/drop off area. Director and managers are reviewing the options.
- 4. What's Up Wilson format has been changed to the 1 page 11"x17". Rossi with our Communications Department is working to develop a new and updated Wilson Advisory logo as the previous logo was fashioned off the old site.
- 5. Heating in various program rooms has been adjusted though we are still adjusting the Games Room heating as it is harder to adjust.
- 6. Years ago, we had housed the Tri-Cities Prostate support group. They found alternative "housing" for their meetings, but then requested space be provided at the PCCC. Due to the lack of room availability we were unable to confirm a place for January, so they have found an alternative location.
- 7. Table tennis popularity has increased, and the public tables are used by all demographics.
- 8. Tuesday Talks will be returning in Spring. If there are suggestions for topics, please email Carmel at lepinec@portcoquitlam.ca
- 9. What's Up Wilson format is changing. It will no longer be a 24 page leaflet. Instead it will be a double sided 11"x17" publication with brief details on upcoming programing. The first issue will be out in December.
- 10. Hot meals are served Mon, Wed, Fri and are going well. Will be providing a variety of options for all tastes. We are prepping healthier options with lowered sodium. Members are getting used to providing their name or swiping their cards to get the discount.
- 11. The Harken Towing donation cheques have been deposited into the Wilson Advisory safe. (\$1,500 & \$500)

City of Port Coquitlam - Report to the Wilson Centre Seniors' Advisory Association - December 11, 2019

12. The SHARE Support a Family initiative has had to be adapted this year. Due to the inability for the City to commit a monetary value for donation to a family, all donations, food or otherwise, will go directly to the SHARE Food Bank to support community members.

Special Events and Programs

- 1.) Breakfast with Santa: This event has sold out. We are doing three separate seatings to accommodate the room limitations.
- 2.) Senior's Appreciation Luncheon: This event has sold out. The previous facility was able to house 120 people for the event. With such interest we have increased the number to 150 also done in two seatings. There are however still 30 people on the waitlist. Though we have tried to accommodate everyone, we do not have the people power to have a third seating.
- 3.) The November Social was well received and also had a waitlist which we tried to accommodate. We are hopeful the upcoming *Nacho Party* Mexican theme in January will also sell out.

Wilson Centre Statistic Comparison | November 2018 & 2019

Summary: Drop in and registered programs are still seeing a reduction from the previous year, though numbers are creeping up. This is the first month that membership sales have outnumbered the 2018 totals.

1. Wilson Centre | Drop-In Programs

MONTH	NUMBER OF PARTICIPANTS	PERCENTAGE OF VARIANCE
November 2019	1327	
November 2018	1636	
CHANGE		-19%

2. Wilson Centre | Registered Programs

MONTH	ENROLLMENT- RESIDENT	ENROLLMENT- NON-RESIDENT	DROP-INS	TOTAL NUMBER OF PARTICIPANTS
November 2019	72	25	1327	1424
November 2018	105	17	1636	1758
CHANGE				-19%

3. Wilson Centre | Membership Sales

MONTH	MEMBERSHIPS- NEW	MEMBERSHIPS(\$)- NEW	MEMBERSHIP- RENEWAL	MEMBERSHIP(\$)- RENEWAL
November 2019	62	\$1,162.50	35	\$656.25
November 2018	55	\$1,012.51	8	\$150.00
CHANGE	7	\$149.99		\$506.25
	MEMBERSHIP-	MEMBERSHIP(\$)-	MEMBERSHIP-	MEMBERSHIP(\$)-
	CANCELLED	CANCELLED	TOTAL	TOTAL
November 2019	0	\$ 0	97	\$ 1,818.75
	1	\$ (2.25) Pro-rated	63	
November 2018	1	refund	62	\$ 1,160.26
CHANGE				\$ 658.49

Stakeholder Report – November 27, 2019 (for the next board meeting Dec.11,2019)

We attended the stakeholder meeting November 27, 2019 which was well represented by stakeholders. Our short tour was again of the new pool and exercise areas. Equipment is being set up in the exercise areas and, as mentioned in Chris' last report, an opening is scheduled for December 12th. They expect a large attendance and Lori Bowie asked if anyone was interested in volunteering as a guide to contact her or Yvonne. It is hoped Ventana can complete the pool area by February and the city would like to open it in March.

The new small activity room on the second floor is nearly ready, and the nearby washrooms are operational. There is an area along the walkway to the north of these which the city wishes to make commercial retail space for a sportswear retailer (TBA). We suggested to Lori as an alternative it is large enough to accommodate 4 billiard tables, but she was not receptive.

Ventana reported that the sub contractor is getting close to starting the four months of pile driving. Again, concern by members was expressed about possible damage to the already completed portion of the PCCC, and Ventana reported this is highly unlikely.

Lori Bowie reported that there have been several hundred new seniors join the centre since the PCCC opening to date. She didn't have a net figure (after non-renewals of old members), so we will have to rely upon Chris for the net increase figure. We are encouraged with the new joiners but remain concerned about the loss of many of our old members. Lori also reviewed parking issues, member and community complaints, and the continuing attempts to resolve. Other matters discussed included accessibility and issues with the sound and video system in the rinks.

Kim, from the library, reported encouraging participation in the library, particularly the youth group. They continue to have meeting rooms available for small group meetings on a first come, first served, basis. See the librarians to reserve.

Ian Follis.

Heritage Tree Entry – November 20, 2019

Ian Follis, Douglas Taylor and Ann Pratt set up the WCSAA Board Christmas tree as part of the Heritage Christmas Tree display. Our tree is located in the main lobby of the PCCC and it looks great. We did a good job. Thanks to the guys for their expertise in plugging in wires and whatevers. Doug played at being "the hooker."

Seniors Social Celebration - November 21, 2019

Wow! What a great time. Classic Rewind was at their usual lively best! Over 80 people for guests. The décor was "back to the 50's" and what a swell job. Lots of 50's costumes, Poodle skirts predominated. Table decorations were 78 records topped with Coca Cola glasses and pink carnations, thanks to the innovative mind of Teresa Foreman. For food we had mini hamburgers, strawberry milkshakes and pineapple upside down cake.

The staff are just so good to us and we thank them very much for all their kind and thoughtful works. During the party Teresa and I managed to sell \$67 worth of crafts.

In case you hadn't thought about it, the Board provides the monies for the entertainment and the table decorations.

ALP